Google's *Chrome Web Browser*:
   The Web is all about innovation, and Chrome sets the pace with dozens of new features to deliver a faster, more secure and customizable Web browsing experience for all! Google Chrome raises the bar for security. The new malware and phishing protection helps protect from viruses, worms, trojans and spyware to keep people safe on the Web.
For information on the plug-ins we add to the Chrome Web Browser, please visit:
http://pacificnwcomputers.wordpress.com/2009/09/16/pnwcs-favorite-firefox-plugins/

Avast! *Free Antivirus*, Bitdefender *Free* or Microsoft's *Security Essentials:*
   All mentioned Antivirus titles are the top testing, and our most used Antivirus programs. The programs provide real-time protection for your home PC that guards against viruses, spyware, and other malicious software. They are all free and effective antivirus programs that are easy to use, and are always kept up to date automatically! So you can be assured your PC is protected by the latest technology. It's that simple. You Antivirus runs quietly and efficiently in the background so that you are free to use your Windows-based PC the way you want—without interruptions or long computer wait times.

Malwarebytes' Anti-Malware *(MBAM)*:
   Malwarebytes' Anti-Malware is a high performance anti-malware application that thoroughly removes even the most advanced malware and spyware. With one of the fastest, most effective quick scans and malware removal capabilities on the market, this program is the perfect addition to your PC's defenses. The full version of the product includes a number of key features, including the ability to schedule updates and scans and most importantly, a real-time malware protection module that blocks malicious processes before they even start.

Safer Networking's *Spybot Search & Destroy*:
   Spybot - Search & Destroy detects and removes spyware, a relatively new kind of threat not yet covered by common anti-virus applications. Spyware silently tracks your surfing behavior to create a marketing profile for you that is transmitted without your knowledge to the compilers and sold to advertising companies. If you see new toolbars in your Internet Explorer that you haven't intentionally installed, if your browser crashes inexplicably, or if your home page has been "hijacked" (or changed without your knowledge), your computer is most probably infected with spyware. Even if you don't see the symptoms, your computer may be infected, because more and more spyware is emerging. Spybot-S&D is also absolutely free.

CCleaner:
   CCleaner is a free PC optimization tool. It combines a system cleaner that removes unused and temporary files from your system and also a fully featured registry cleaner! CCleaner allows Windows to run faster, more efficiently and gives you more hard disk space. The best part is that it's Small, Fast and Free!

Virus Software General Use Instructions

    a) Double click on a security program's icon; AntiVir, Spybot and/or MBAM.
    b) Locates the program's "Update" button and update the software;
    c) You may need to click ok a few times but this process takes only a minute to download and install updates on a high-speed internet connection.
    d) Once the program has been updated, select "Scan Now" or "Check for Problems" and run a system scan.
    e) If you are given the option to run **Quick** or **Full** scan; always run the **Full** scan. This process can take up to 2 hours to complete and will slow down the computer.
    f) Once the program says it's completed its scan, delete or quarantine any and all findings; if the malware can't be removed, contact me ASAP!

- All the security software is 100% free. During updates, these programs may pop up an ad for a purchasable version, but don't be alarmed! Just simply click an available "later" or "ok" button or just close the box with its upper right X button.

- Run full scans with the provided security software! Try to run manual scans with the installed security programs every 2 weeks if you can; at LEAST once a month! Even if your system isn't having any issues, still run routine scans; catch the issue BEFORE it becomes a problem!

- Include checking your web browsers (Internet Explorer, Firefox, Chrome, etc) as well when you do a security/computer clean-up. You want to examine all installed add-on's and extensions and remove anything that you are not using. If you don't use add-ons or extensions, those areas should be completely clear! Additionally you can use ADWCleaner and JRT to get even further "under the hood" to make sure all of your web browsers are clean from Adware and Browser Hi-Jack software.

- Use CCleaner to help with the "junk file cleanup" that needs to be routinely cleared for security and performance purposes. To do this, just find and double click the CCleaner icon and then simply click "Run Cleaner". When it says it's completed, you're all done!

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